NURSES ORGANIZATION OF VETERANS AFFAIRS
34TH ANNUAL MEETING

“VA Nurses: Serving Up Quality, Safety and Value”

June 25-28, 2014
Hotel Monteleone
New Orleans, Louisiana
SPECIAL OPTIONAL EVENT

Saturday, June 28, 2014
9:00am - 2:00pm

“An Historic Tour of New Orleans”

Local historian, Dr. Morgan Molthrop, has created a custom tour sure to excite and entertain those NOVA Annual Meeting attendees who stay over for this special tour -- tailoring his commentary to focus on the women and nurses of New Orleans. Tour participants will meet in the Lobby of the Hotel Monteleone and be escorted on a six block walking tour of the French Quarter. Dr. Molthrop will point out the unique and historic aspects of this famous area including Caribbean architectural masterpieces.

Attendees will then board a roomy motor coach on Canal Street and enjoy a brief ride to the Bywater/9th Ward area. The Bywater area is the up and coming arts district that was once home to French Creoles. Tour participants will see colorfully painted creole cottages and learn about “nurses” who came from the vodou or voodoo traditions. The 9th Ward still retains stark memories of Hurricane Katrina destruction but renewal efforts like homes that are being built by Brad Pitt’s Make It Right Foundation will also be seen.

A short ride will then bring the group to the historic St. Louis Cemetery #3 where you will learn about the unique above-ground burial system in New Orleans and the place Mark Twain called the “City of the Dead.” The group will walk among the palatial tombs of the city’s great restaurateurs and architects and walled “condos” of the more modest residents of the city.

Ralph’s on the Park is the perfect place to enjoy delicious Louisiana cuisine in an intimate environment. Overlooking beautiful City Park, the restaurant is known not only for its ambience, but for some of the best food in New Orleans. Restaurant owner Ralph Brennan’s mother started Commander’s Palace in New Orleans and his grandfather created Brennan’s which is famous for its breakfasts in the French Quarter. Here, our group will enjoy a wonderful two course luncheon and for dessert will walk over to City Park for coffee and beignets at Morning Call which has served the local residents for over 140 years.

The final destinations of the day will be tours of the Uptown and Garden Districts. Uptown is the post-bellum American Sector, an area with more mansions than one can imagine and home to Audubon Park, site of the 1884 World’s Fair, and named after naturalist John James Audubon who painted in New Orleans. The Garden District is the largest collection of Greek revival architecture in America. These historic mansions were built to “show up” the French who “put on airs” in the French Quarter. The Garden District has been home to many famous people including current residents Sandra Bullock, John Goodman and the Manning football family.

The group will then return back to where the tour began outside the French Quarter and walk back to the Monteleone Hotel – or those who wish, may decide to spend the afternoon shopping on their own.
NOVA 34th ANNUAL MEETING

Highlighted Speakers

**Eric Arauz**, MLER, is an international keynote speaker, lecturer and author of *An American’s Resurrection*, which was released internationally in 2012 and is currently a curriculum staple in colleges and universities coast to coast. He is an Adjunct Instructor at the Rutgers/Robert Wood Johnson Medical School, Department of Psychiatry; a 2009 SAMHSA “Voice Award” winner; a 2012 SAMHSA "Voice Award" Fellow and a Yale University lecturer. In 2012 he was awarded the National Champion of Psychiatric Nursing along with Former First Lady Rosalynn Carter and is currently the co-creator and Vice Chairman of the New Jersey Governor’s Council on Alcoholism and Drug Abuse’s Opiate/Heroin Task Force and a member of the American Association of Suicidology.

Mr. Arauz is currently working with the American Psychiatric Nursing Association (APNA) as a faculty member on the SAMHSA five year Recovery to Practice grant. In 2012 he launched a national pilot program focused on recovery in inpatient psychiatric hospitals from California to North Carolina. He is on the APNA national workgroup working on the first set of national suicide prevention competencies for inpatient psychiatric nurses. He has appeared on NBC’s *Today Show*, contributed to the *New York Times* and been featured in numerous national newspapers and radio shows.

Mr. Arauz has lived the experience of being diagnosed with Bipolar 1 disorder, PTSD, addiction and chronic complex trauma from child abuse at the hands of a parent diagnosed with acute mental illness. He was held in restraints for over 24 hours in a VA hospital in New Jersey in 1996. Mr. Arauz served in the United States Navy during Operation Desert Storm on a destroyer in the Red Sea.

**Kelley Moore** began her career in service to others by serving our country as a member of our nation’s most elite fighting force, the United States Marine Corps, where she developed the values necessary to succeed in any environment and began to truly believe that each of us possesses a deep, internal wisdom that allows us to access the resources we need at exactly the right time to achieve whatever mission we choose. As a Performance Coach, Ms. Moore works with key executives to recognize, accept and develop their inherent potential and see their unique possibilities.

Ms. Moore has the ability to speak the language of every person in an organization, from the CEO to the front-line “troops.” A former non-profit executive, an award winning sales consultant, a business owner, a Professional Behaviors and Values Analyst, and a mom to two active and creative girls, she brings a blend of education, insight, sound principles, and FUN that is crucial to success in today’s business environment.
**Dylan Tête** is the Executive Director and Founder of Bastion Community of Resilience. He earned a Bachelors of Science in Economics and Systems Engineering at West Point, as well as an MPH at the Louisiana State University School of Public Health.

During a combat tour in Iraq as second-in-command of an Infantry Company, Mr. Tete established multiple recovery projects in collaboration with the Department of State. He moved to New Orleans in 2005 where he managed the construction of several FEMA housing facilities after Hurricane Katrina. Before his most recent position as a civil servant working alongside the New Orleans Deputy Mayor of Public Safety, Mr. Tete was hired by Military.com to assist transitioning military personnel and wounded warriors begin new careers in the civilian workforce. He was selected as an associate of the Social Entrepreneurs of New Orleans in 2010, and was recently awarded a fellowship with The Mission Continues for the creation of Bastion.

**Duane C. Flemming, PMP,** is the Director, Policy Analysis and Forecasting, at the VHA Office of the Assistant Deputy Under Secretary for Health for Policy and Planning. The Office of Policy Analysis and Forecasting provides information and tools for analyzing and projecting Veterans’ characteristics and use of health services.

Mr. Flemming oversees health care policy development efforts in support of VHA’s strategic goals and leads the development of the VA Enrolee Health Care Projection Model which is an actuarial-based model projecting veteran enrolment, demand for health care services, and resource requirements. This Model currently projects approximately 95% of the VA medical care services and serves as a cornerstone of VHA’s strategic planning process.

Mr. Flemming is a key leader in technological advances in health care forecasting and served as the driving force behind development of VHA’s Geographic Information Systems (GIS) Planning Portal, a nationally recognized tool that was featured in two major industry publications.

**Patricia Hayes, PhD,** is the Chief Consultant for Women’s Health Services in the Office of Patient Care Services for the Department of Veterans Affairs. In this role, she oversees the delivery of VA health care services for nearly 354,000 women Veteran health care users.

Recently, Dr. Hayes has successfully worked across VHA to expand initiatives for women Veterans’ health care into a broad range of areas of importance including: cardiac health, reproductive health and birth defect prevention, and comprehensive evaluation of care provision to women Veterans. Currently her office is implementing patient aligned care teams as an integral part of health care services for women Veterans.

Dr. Hayes is frequently called to testify on the needs of women Veterans before Congress. She was a national finalist for the 2012 Service to America Medal for Career Achievement award.
Catherine (Cathy) Rick, PhD(h), MSN, RN, NEA-BC, FAAN, FACHE, recently retired as the Chief Officer, Office of Nursing Services, for the Department of Veterans Affairs (VA) where she provided leadership and guidance to the VA’s 80,000+ nursing personnel, who care for nearly six million veterans each year. As the Chief Nurse Executive for the VA Dr. Rick was responsible for the development, implementation and evaluation of national policy and strategic planning activities that support the missions of the Veterans Health Administration (VHA) including clinical care, education, research, and backup to the Department of Defense and emergency preparedness. She was also responsible for administering the VA National Nursing Strategic Plan. Nursing staff members across the 1300+ VA sites have been positively affected by the work related to the strategic goals put forth by this plan.

Dr. Rick is an Adjunct Assistant Professor of Nursing at the Uniformed Services University and a guest lecturer at the George Mason Health Policy Institute. She is a member of Sigma Theta Tau, the American Organization of Nurses Executives, American Nurses Association and American College of Healthcare Executives. In 2012 she received the Nursing Living Legend awarded by Sigma Theta Tau Delta Gamma. She recently accepted the position of Senior Advisor for Nursing Leadership at the Jonas Center for Nursing Excellence.

Victoria Davey, PhD, MPH, RN, became the Chief of Public Health of the Department of Veterans Affairs in June 2010. Her office focuses on the public health aspects of infectious diseases of special concern to the Veteran population including; HIV, hepatitis C, seasonal influenza, healthcare acquired and emerging infections, as well as environmental exposures of Veterans and occupational health. Dr. Davey is a national expert on planning and preparedness for pandemic influenza and other public health/bio-defense-related initiatives.

Prior to her VA experience she was an intensive care unit nurse and a HIV clinical research coordinator at the National Institutes of Health where she also served as Associate Clinical Director of the National Institute of Allergy and Infectious Diseases. Dr. Davey has published numerous public health peer-reviewed abstracts, articles and chapters.

Gloria Williams, RN, BSN, MHSA, is the Director of External Accreditation Services and Programs, VHACC and is responsible for the implementation and management of the Veterans Health Administration’s (VHA) Accreditation program. She also functions as the corporate liaison to accreditation vendors and VHA. In addition, Ms. Williams represents Quality Safety and Value as a key member of the National Commission on Accreditation for Rehabilitation Facilities Steering Committee. She serves as a liaison on general accreditation issues and develops policies and procedures related to accreditation. Ms. Williams provides national guidance for the field related to implementation of policies and strategic initiatives and serves to evaluate their effectiveness.

Prior to her current position Ms. Williams served as a national team leader for the System Wide Ongoing Assessment and Review Strategy, VISN 9 Patient Safety Officer, Quality Management Specialist and Emergency Room Nurse Manager with the Tennessee Valley Healthcare System.
**Kimberly Froelich**, PhD, RN, NE-C, VHA-CM, is the Chief Nurse for Outpatient and Staff Development at the Birmingham, Alabama VA Medical Center. Dr. Froelich has 20 years of VA experience and Birmingham is her fourth VA home. She received her Master’s Degree in Nursing with an Adult Nurse Practitioner focus from the University of Florida. In addition, Dr. Froelich has a Doctor of Health Administration degree from the University of Phoenix. She is certified as a Nurse Executive, VHA Mentor and the Program Director at the Birmingham VA Medical Center for the VA Nurse Academic Partnership with the University Of Alabama School Of Nursing.

**Cynthia Selleck**, PhD, RN, is Professor and Associate Dean for Clinical Affairs and partnerships at the University of Alabama (UAB) School of Nursing, a position she has held since October 2010. She also holds an appointment as Professor in the Department of Family and Community Medicine at the UAB School of Medicine and serves as Director of the Alabama Statewide Area Health Education Center Program.

Dr. Selleck is a faculty member and part of the leadership team with the VA Nursing Academy partnership between the Birmingham VA Medical Center and the UAB School of Nursing.

**Shurhonda Love** is the Supervisor of the Disabled American Veterans National Service Office in New Orleans, Louisiana. She began her career with DAV in 2008 at the National Service Office located in Montgomery, Alabama. From there she was promoted to Assistant Supervisor of the Salt Lake City, Utah, office. She has held her current position since October of 2012. Ms. Love served as a Combat Medic in the United States Army and after 12 years of service she was medically retired.

**Terri Brown** LPN, BGS, has been employed as a Veterans Assistance Counselor II with the Louisiana Department of Veterans Affairs since 2006. She is currently the Terrebonne Parish Service Officer and serves a Veteran population of over 7,000. Ms. Brown assists Veterans, their widows and dependents in filing claims with the Department of Veterans Affairs; as well as working alongside various local and federal organizations to provide up-to-date and vital information to her clients.
Erick Millette’s military career (Staff Sergeant) as a combat patrol leader in the United States Army is an experience of numbers. He survived nine different direct hits by improvised explosive devices (IEDs) – 17 if you count the blasts that hit the front or back of his vehicle. During these explosions, he was knocked unconscious six times. Despite his requests for further medical treatment, Erick was never removed from his position—even though he had sustained multiple head injuries—until the final blow in October 2006. All in all, he suffered severe head trauma, a left knee injury, and lower back injuries.

“The knee back, and head injuries were diagnosed right away and basically pushed to the side. I eventually sought treatment on my own for all the injuries – including traumatic brain injury (TBI) and post-traumatic stress disorder (PTSD).” Erick says his greatest challenge was struggling with the feeling of isolation and struggling to figure out what was wrong with him. “That’s why I want to work with Iraq and Afghanistan veterans. I would love to be able to help them understand they are not alone and that people understand their struggles. I believe each day is a gift, and I want to help injured service members live that gift to its fullest.”

Andrew Hendrickson, BSN, is employed at the Milwaukee VA Medical Center working with the Operation Enduring Freedom/Operation Iraqi Freedom/Operation New Dawn Connection Program where he assists returning combat troops. These programs provide a variety of services which include relaxation sessions as well as how to access VA health care and assistance with navigating the VA system.

Mr. Hendrickson served in the United States Army Reserve from 1982 – 2004, he was deployed to Operation Enduring Freedom, Bagram, Afghanistan from 2003-2004 with the 452nd Combat Support Hospital and served as the Officer in Charge of Medical/Surgical War. He retired from the United States Army Reserves in 2004 and has worked at the Milwaukee VA since 1990.
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June 25 – June 28, 2014
(Optional Tour on June 28)
Hotel Monteleone
New Orleans, Louisiana

“VA Nurses: Serving Up Quality, Safety and Value”

WEDNESDAY, JUNE 25

2:00pm – 6:00pm  NOVA BOARD MEETING
(Open to NOVA Board Members Only)

3:30pm – 6:30pm  REGISTRATION

6:30pm - 9:00pm  NOVA BOARD TEAM BUILDING EVENT

THURSDAY, JUNE 26

7:00am – 5:30pm  REGISTRATION

7:30am – 8:00am  CONTINENTAL BREAKFAST WITH EXHIBITORS

8:00am – 8:30am  OPENING CEREMONIES

WELCOME BY PROGRAM CHAIR
Joan Clifford, MSM, RN, FACHE
VA Boston Health Care System

PRESENTATION OF COLORS
Naval Air Station Joint Reserve Base New Orleans
Color Guard

NATIONAL ANTHEM
Carolyn Dunbar, MSN, RN
Southeast Louisiana Veterans Health Care System

A MOMENT OF SILENCE FOR LOST FRIENDS

OPENING REMARKS
Larry Lemos, MSN, MHA, RN, CNS, GCNS-BC, NE-BC
President, Nurses Organization of Veterans Affairs
8:30am – 9:30am  OPENING KEYNOTE SESSION
“Helping Veterans Deal with Trauma”
Eric Arauz, Founder
My Life My Limits

9:30am – 10:30am  GENERAL SESSION
“Affordable Care Act’s Impact on the VA”
Duane Flemming, PMP
Director of Policy Analysis and Forecasting
Office of Assistant Deputy Under Secretary for Health
for Policy and Planning
Veterans Health Administration

10:30am – 10:45am  REFRESHMENT BREAK WITH EXHIBITORS

10:45am – 11:45am  GENERAL SESSION
“War/Conflict Exposure Categories”
Victoria Davey, PhD, MPH, RN
Chief Public Health & Environmental Hazards Officer
Veterans Health Administration

11:45am – 1:00pm  LUNCH ON YOUR OWN

1:00pm – 2:00pm  GENERAL SESSION
“Aging Veterans and Palliative Care”
Maura Miller, PhD, APRN, GNP, BC
Coordinator, Hospice & Palliative Care
VA Medical Center West Palm Beach, Florida

2:00pm – 3:00pm  GENERAL SESSION
“Women Veterans’ Health Issues”
Patricia Hayes, PhD
Chief Consultant
Women’s Health Services
Department of Veterans Affairs

3:00pm – 3:15pm  REFRESHMENT BREAK WITH EXHIBITORS
3:15pm – 4:15pm  GENERAL SESSION
“Traumatic Brain Injury and Community Reintegration”

Dylan Tete
Executive Director and Founder
Bastion Community of Resilience

4:15pm – 5:15pm  GENERAL SESSION
“Waking the Warrior Within”

Kelley Moore, USMC (Ret.)
Chief Possibilities Officer
See Your Possibilities

6:00pm – 7:00pm  WELCOME RECEPTION

FRIDAY, JUNE 27

7:30am – 8:00am  CONTINENTAL BREAKFAST WITH EXHIBITORS

8:00am – 9:00am  GENERAL SESSION
“Ensuring Quality Patient Care Throughout the VA”

Ruth Holmes, RN, BSN, MSA
Clinical Program Manager, Office of the Medical Inspector
VA Central Office

Gloria Williams, RN, BSN, MHSA
Director, External Accreditation
VA Central Office

John Daigh, Jr., MD
Assistant Inspector General for Healthcare Inspections
VA Office of Inspector General

9:00am – 10:00am  GENERAL SESSION
“VA Nursing Academy”

Kimberly Froelich, PhD, RN, NE-BC, VHA-CM
Chief, Patient Care Service/Outpatient & Staff Development
Director, Birmingham VA Nursing Academy

Cynthia Selleck, PhD, RN, FNP
Associate Dean, Clinical Affairs and Partnerships
School of Nursing, University of Alabama at Birmingham
10:00am – 10:30am  REFRESHMENT BREAK WITH EXHIBITORS

10:30am – 11:45am  POSTER PRESENTATIONS

11:45am – 1:15pm  AWARDS LUNCHEON

ANNUAL BUSINESS MEETING

Moderator: Larry Lemos, MSN, MHA, RN, CNS, GCNS-BC
President, Nurses Organization of Veterans Affairs

1:30pm – 2:45pm  GENERAL SESSION
“Community Resources for Veterans”

Shurhonda Love, Supervisor
Disabled American Veterans National Office
New Orleans, Louisiana

Erick Millette
Warriors Speak/Wounded Warrior Project

Terri Brown, VAC II
Veterans of Foreign Wars
Louisiana Department of Veterans Affairs

2:45pm – 3:45pm  GENERAL SESSION
“VA Resources for Returning Combat Troops”

Andrew Hendrickson, RN
OEF/OIF/OND Connection Team
Clement J. Zablocki VA Medical Center

3:45pm – 4:45pm  GENERAL SESSION
“The Future of Nursing”

Catherine (Cathy) Rick, PhD(h), RN, NEA-BC, FACHE, FAAN
Former Chief Nursing Officer/HRSA Liaison (Ret.)
Department of Veterans Affairs

3:45pm – 4:00pm  WRAP UP & EVALUATION

This continuing nursing education activity is provided by the Phoenix VA Health Care System. The PVAHCS is an approved provider of continuing nursing education by the Arizona Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation.
REGISTRATION FORM

FULL NAME          NICKNAME FOR BADGE

SPouse/Guest       NICKNAME FOR BADGE

VA FACILITY        EMAIL ADDRESS

HOME ADDRESS       CITY       STATE       ZIP

DAYTIME PHONE      FAX NUMBER

☐ NOVA Member “Early Bird” Registration $330 Through 3/14/14
☐ NOVA Member Registration $350 After 3/14/14
☐ Non-Member Registration $425
☐ Spouse/Guest (Non-VA Employee) $185
☐ Daily Member Registration - Thursday $185
☐ Daily Member Registration - Friday $185
☐ NOVA Nurse Emeritus Registration $215
☐ Non-Licensed Nursing Student $215
☐ Daily Non-Member Registration – Thursday $225
☐ Daily Non-Member Registration - Friday $225
☐ Optional “An Historic Tour of New Orleans” $130 per ticket x ___tickets

TOTAL: $___________________

METHOD OF PAYMENT
☐ Check Enclosed (Made Payable to NOVA)
☐ Credit Card       _____VISA       _____MasterCard

Credit Card Number_________________________________ Expiration Date___________

Signature______________________________________________

Please Mail to NOVA:
47595 Watkins Island Square * Sterling * VA * 20165
Or Fax To: 1-703-444-5597
Cancellations must be in writing. There will be no refunds after 5/28/14.
A $25 processing fee will be charged for cancellations.
Call the Hotel Monteleone Group Reservations Line as soon as possible at 1-800-217-2033 to secure a sleeping room reservation! Be sure to say you are attending the NOVA 2014 Annual Meeting to receive NOVA’s special rate of $151.00 per night, excluding taxes, single or double occupancy.

**NOTE:** The cut-off date for room reservations is **Monday, June 2, 2014**!

Reservation requests received after Monday, June 2, will be on a space available basis and at a rate to be determined by the hotel. **NOVA’s group rate cannot be guaranteed after June 2!**

Hotel Monteleone  
214 Royal Street  
New Orleans, LA  70130

**AIRPORT & GROUND TRANSPORTATION**

Louis Armstrong New Orleans International Airport (MSY) is the closest airport to the Hotel Monteleone - located approximately 16 miles away.

Taxi service is available at the Louis Armstrong International Airport (MSY) and costs approximately $33 per one way trip to the hotel for one person. For two or more persons traveling together in a taxi, the rate is $14.00 per person.

The Airport Shuttle meets every flight. To secure a reservation, call 504-522-355 or click on the following link and go to “open hyperlink”  
http://www.airportshuttleneworleans.com/services-rates.html/  
The one-way rate is currently $20.00 per person; a round trip is $38.00 per person.

If driving to the Hotel Monteleone, valet parking is available at a daily fee of $35.00 plus 12% sales tax per night for a regular size vehicle; $38.00 plus 12% sales tax per night for large trucks, large SUVs and other oversized vehicles.

**QUESTIONS?**

Call NOVA at 703-444-5587 or email Linda Howe at lhowe@vanurse.org.